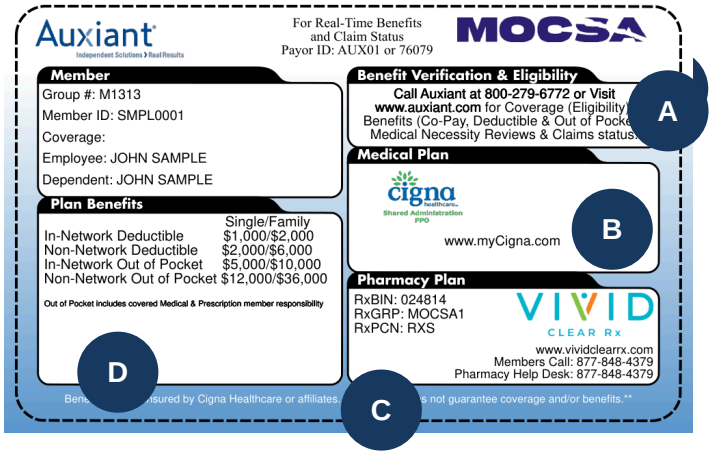
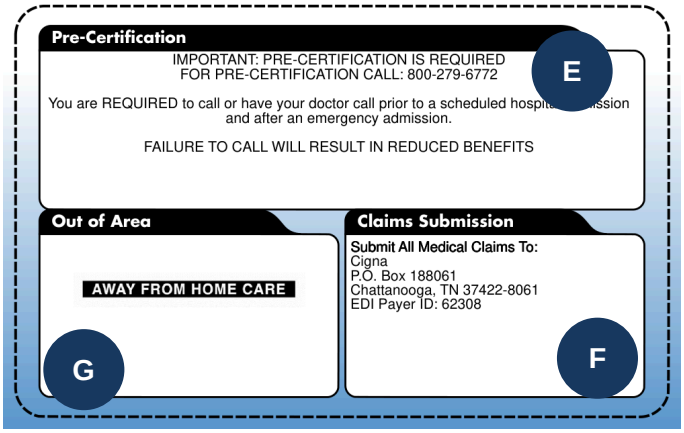
Auxiant Sample ID Card

All Plan members, regardless of age, receive their own member ID card. Spouses and dependents will share the same member ID number as the one that is assigned to their employed policyholder. Physical ID cards are provided for all members and can also be viewed electronically on the Auxiant website.

It is important that members present their Auxiant medical ID card to all medical providers and pharmacies to ensure the use of in-network benefits, as well as prompt and accurate payment of claims.





A. Benefit Verification – This section identifies **Auxiant** as the source of information on coverage, eligibility, benefits, and claims. Members and providers should contact **Auxiant** at **800-279-6772** for assistance with these items.

B. Medical Plan – This section identifies **Cigna** as the Plan's PPO network (Preferred Provider Organization).

The PPO Network is NOT able to answer benefit or claims related questions- please call **Auxiant** for assistance with this.

C. Pharmacy Plan – This section identifies **Vivid Clear RX** as the PBM (Pharmacy Benefit Manager) being used to administer prescription coverage for the Plan.

D. Plan Benefits – This section displays the applicable deductible and out of pocket limits for the specific Plan option the member is enrolled in.

E. Pre-Certification – This section includes contact information for initiating precertification when you have a scheduled inpatient procedure. You or your provider should call the phone number listed to verify if a precertification is needed prior to a medical visit, or to check the status of a precertification.

F. Claims Submissions – All medical claims should be submitted as directed in this section. Claims will be reviewed for provider network participation and procedure discounts, then processed and paid by Auxiant according to the **MOCSA** Plan Document.

G. Out of Area – Since the **Cigna** network provides nationwide coverage, a separate PPO wrap network is not needed for the Plan, so this space is left blank on the ID card.