



Pharmacy Benefits

Welcome to Vivid Clear Rx! We are excited to be your new Pharmacy Benefit Manager (PBM)! Vivid Clear Rx is a different kind of PBM. We're committed to providing a pharmacy coverage experience you can clearly understand, as well as outstanding customer service whenever you need us.



Customer Service

The Vivid Clear Rx Care Team is always here to help! You can reach us 24/7/365 for answers to all of your pharmacy benefit questions!

- Tel: 877-848-4379
- Email: info@vividclearrx.com
- Web: www.vividclearrx.com
- Address: Vivid Clear Rx
13220 Birch Drive, Suite 200,
Omaha, NE 68184



Member Portal & Mobile App

You can access your pharmacy benefits by creating an account and logging into the member portal at vividclearrx.com or by downloading the app MyRxPlan and creating an account.

- Website: www.vividclearrx.com
- App: MyRxPlan



Hy-Vee Mail / Home Delivery

Your new prescription plan requires that your mail order medications be filled by Hy-Vee Mail Order. If you currently utilize a mail order pharmacy, please contact Hy-Vee Mail Order and they will transfer your existing prescriptions and coordinate your medication refills.

- Tel: 866-794-9833
- Email: mailorder@hy-vee.com



Amber Specialty Pharmacy

Specialty medications are covered only when the Vivid Clear Rx Specialty Pharmacy Program is utilized. If you currently fill a specialty medication at a specialty pharmacy, that prescription will need to be transferred to Amber Specialty Pharmacy.

Existing prescriptions? Call 888-370-1724

- New Prescriptions? Your Doctor can:
- E-prescribe to Amber Specialty
 - Call: 888-370-1724.
 - Fax to: 877-645-7514

